



Cancellation Policy & Transitioning

Your Support Coordinator should have a cancellation policy that is clear and concise. The policy should outline the notice period required for service cancellations and any fees or charges. It is important to know this information so that you can plan ahead if you need to change providers.

Always take a look at your service agreement before cancelling services. This will help avoid any misunderstanding about the cancellation process.

Your Support Coordinator should also have a plan for transitioning you to a new provider if they can no longer support you.

Your Support Coordinator should assist you with transitioning to another provider if they cannot continue supporting you. They should help you find a new provider that meets your needs, and they should provide you with information about their services.

They should also ensure no interruption to your support during the transition period.